

Author name: J. BEAZLEY

Date of submission: Monday, 11 June 2018

Submission: Thank you for the opportunity to have a say on this issue . I strongly oppose this ridiculous decision by our state government to introduce this pathetic scheme. We went from installing the meter and powering up the installation on any given day to waiting up to 3 months for metering. How is this a move forward ? Our customers are furious with this delay. Our builders even more so .This new scheme is delaying the builder to complete his build on time .This new scheme has affected my business financially as well not being able to install meters and finish my installations on time . I also install grid feed solar and used to offer the complete package and meter the job on the same day but that has been taken away from me also . I have written to the minister about my concerns and his response was to become accredited with the new retailers . Not so easy when there are 12 retailers to become accredited with .So that is 12 more courses and 12 more yearly refresher courses .What is the cost involved with that ? This was the ideal time to standardise metering in NSW , but instead we went from 3 different systems to 12 ,another good move forward . Why not have 1 meter for all retailers to streamline the process ,which means less downtime and refresher training courses . Every retailer has a different process for the same outcome , why cant this be standardised as well. Even as a level 2 ASP the whole process is very confusing , so has does the average consumer feel when told to deal with the retailer .Every application i have been involved with since this new scheme was introduced has been a debacle and i dont see it getting any better in the future . I have submitted 3 applications for one job recently and still no meter is installed , everytime i ring them i go through the same stupid questions and they do not know what i am talking about , YOU JUST CANT GET ANY RESULTS FROM THEM. Please will some one do something about this decision that is killing our industry .