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Submission: There are issues relating to the all meter change overs.

The main concern is that the retailer will only organise the change of the net meter and will not assist in any minor electrical compliance issues that arise.

For example, property owners need to engage a L2 electrician to install service fuses which may be missing at the time of board work. Here, the main trouble is that there is not enough room on the board to install service fuses until the meter is changed. However, the retailer won't change the meter until there are service fuses on the board.

This issue becomes costly for the customer where they need to pay for 2 x L2 electricians to change a meter. Previously, the L2 that changes the meter simply installs the service fuses at the same time.

I have had the same issue when installing solar. I need to organise for 1x L2 electrician to install service fuses before the retailer sends their L2 to change the meter only to find that I can't install the service fuses due to real estate issues.

It's a case of the chicken and the egg.... who is first?

Answer, Just get the retailer to install the service fuses and bill the customer.

Nathan.