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Submission: Since the introduction of Sydney Water's Developer Direct application system the number of complying / minor applications undertaken by MGP as a Water Service Coordinator (WSC) has dropped from approximately 6 per month to less than 1 per month. As a WSC we are required to undertake the processing of applications, preparation of designs, notification of works and lodgement of completion packages in accordance with Sydney Water supplier instructions. These instructions outline the 154 steps that WSC's must undertake to provide a compliant application. As part of Sydney Water's developer direct programme, these steps were reduced to 45. The reduction in steps / process is not available to WSC's, this provides Sydney Water (as the corporation) at an enormous cost advantage.

WSC's were notified of Developer Direct in Dec 2016. Pilot programme commenced in 2017. Sydney Water provided communication via Q&A sheet which noted that WSC and Developer Direct would follow the same process. Sydney Water presented themselves as an alternative provider to operate under competitive neutrality.

WSC's were recently placed under additional cost disadvantage when our access to Sydney Water property Sewer Service Diagrams (SSD) was removed without warning. WSC's are now required to pay for SSD's via Sydney Water's Tap-In system. Sydney Water has not advised if SSD's are charged under the Developer Direct process.

Due to the increased efficiencies that Sydney Water has included within the Developer Direct model, we believe that this places Sydney Water at an unfair advantage to WSC's



27 October 2019

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**RE: SYDNEY WATER IPART - WATER METRO PRICING**

Mgp Building & Infrastructure Services (MGP) are a Sydney Water Water Service Coordinator located in Frenchs Forest NSW. MGP have been actively undertaking Sydney Water design works and lodging applications for Section 73 for approximately 10 years.

**46 Do you have any comments about Sydney Water's Developer Direct application and construction services in terms of price and service?**

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Regards

Alex Ross