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Submission: We are a level 2 ASP and find the Peoples choice for metering problems are: application time to meter install for some retailers are taking months, issuing of jobs to ASPs, lose of work for ASPs, cost of additional training for each retailer, time lost in the office trying to organise meter install, customer complaints as installation taking along time, customers can not leave a retailer to sign with another retailer in a suitable time (can take 3 months). Over all this has been a massive fail, the only people that have benefited from this people choice is the retailers NOT the consumer or the installer. Massive, Massive Fail- We have stopped working for retailers eg Origin, EA as they are hopeless and we are considering leaving AGL as it is not beneficial for us to continue. This is will impact the industry as we are not the only installers that are considering this as we all have had enough.