

Author name: Anonymous

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Submission: Dear IPART

I have been a practicing ASP in the Northern Rivers region for over 10 years. The Retailers meter installation practices in NSW was inconsiderate with the affects to all ASP's & has severely affected my business.

We always charged electricians & customers for our time when installing metering & connecting new premises as we have no other means of accumulating income. I was also advised to continue in the same manner by Acumen (Origin) & Active Stream (AGL) in November 2017.

Six weeks after the power of choice change, to my surprise retailers were offering free metering to my customers for which I had already quoted. One quote in particular was for Joel a local electrician who I had a good working relationship with for approximately 2 years previous to the change. Joel accepted my quote for the connection of 20 meter new meters. We began the process by submitting the application for an NMI, within a week or so he received a phone call from a meter installer (engaged by the same retailer I was engaged with) offering free metering. This showed me up as a thief & I have never heard from Joel again.

There's a lot more that can be said only I have been left very upset & don't have much confidence in the legal process at this point. Please surprise me.....

Kind regards,

A large black rectangular redaction box covering the signature area of the letter.