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Date of submission: Monday, 4 June 2018

Submission: I find the way that the retailers are handling the metering at the moment disgusting, not only for the ASP's, but for the customer as well. If we as an ASP request a meter from the meter provider of a retailer which we have jumped through all their hoops to be able just to continue doing what we have done for so long they can't even tell us we are to actually get the meter or their FSP's will get the job. Something serious has to change with the whole procedure of meter scheduling as it clearly does not work at the moment and businesses are suffering due to the poor procedures being provided from the retailers and their meter providers.