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Submission: To Whom it may concern, we are a construction company that deals with the issues that are brought by the new regulations every single day. There is constantly delay in these processes that would have usually only taken a week to do. These new regulations are giving clients a reason to backfire on the companies who are the middle men between the energy company and the clients as we cannot predetermine how long the installation will take. As an addition, i have been waiting over 4 months for my meter to be installed as the company will not release the meter to another level 2 of my choice but is for some reason coming up with constant excuses as to why my meter installation is being delayed. I was promised an installation by mid last month as i have tenants who are moving in so i had to connect the power after that, this promise was not fulfilled and i am paying out of pocket for the tenants electricity.