

I am a Grade A Accredited & Authorized Service Provider since 2004.

Until 30.11.2017 I had installed hundreds of meters with no defects issued against me, nor any meter failures due to my workmanship.

I and other service providers were kept very much in the dark and not made aware how this change would impact us nor what we needed to do to continue meter installations.

On 1.3.2018 I attended Hunter Tafe and completed 171A Install set up and Commission Interval Metering Course, at great expense and time, however it was clearly obvious that I didn't learn anything, as I had many years of meter installation experience.

I then attended the Accumen 2 day course to install metering for Origin Energy only.

After attending the course I was shocked as to what the retailer expected of us to install interval metering.

The requirements are ridiculously convoluted, illogical, horrendous red tape and requires us to spend a great deal of money on tools which are not necessary.

eg1. TORQUE SCREW DRIVER - the screws were not tensioned to my standard, leading to a potential situation of a burnout/hot joint on the main cable.

eg2. TABLET - The app. should allow me to report my results on my smart phone.

eg3 NEUTRAL INTEGRITY TESTER - I can perform these tests without this instrument AS 4741.

Total unnecessary tool cost \$2000.

Further, unworkable procedures that impede a job connected efficiently in good time.

Also I am required to attend a separate course for each retailer with totally different requirements. This system is totally unworkable for country Service Providers as there are so many retailers in a small community.

I AM BITTERLY DISGUSTED

A GREAT PART OF MY INCOME HAS BEEN STRIPPED FROM ME - *RESTRICTION OF TRADE*

RETAILERS HAVE NO IDEA OF METERING PRACTICALITIES.

CONNECTING NEW JOBS WILL NO LONGER FLOW EFFICIENTLY CAUSING GREAT DELAYS.

RETAILERS HAVE CREATED A CLIMATE WHERE WE CAN NO LONGER CHARGE A FAIR PRICE FOR OUR WORK.

* TOTALLY UNWORKABLE *

* HELP US *

regards

PAUL OTIS

A GRADE LEVEL 2 SERVICE PROVIDER

Otis Electrical - serving the Batemans Bay and surrounding areas

Web: <http://www.eplaza.com.au>