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Submission: We have been trying to get a CT meter on a property since the 16th May with only generated responses to say that the email has been received and in the queue for processing. I have sent four follow up emails to date with the same automatically generated response. Before "power of Choice", this was an easy process that worked. Not only does it cost us alot of extra hours chasing up where applications are up to and getting no where, we are continually letting customers down (which are generally commercial and government), in this case a \$12M regional investment. I have uploaded the several emails and the generated response. To this date i have heard nothing.