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Submission: Hi
I have been an ASP since 1996 installing meters for most of that time.
The retailers have destroyed the metering industry. They have no idea what they are doing. They cannot handle the new connections let alone the adds and alts.They have no process in place that works and there time frame to complete works is weeks going into months.
They are inexperienced and dont understand the requirements or the process.
IT IS NOTHING MORE THAN A DANGEROUS EMBARRISSING JOKE.

You have also destroyed the businesses of hundreds of ASP's like my self who offered an almost same day safe service.

I have been in contact with all the Government departments especially the AER , Jacqualine Thorpe expressing my veiws and issues with the retailers.

There is unmetered supplies every where due to the inadequate , unprofessional and inexperienced service provided by the retailers.

There is only one way to fix this disgusting mess.
Give it back to the ASP's.
Lets us install smart meters without the comms equipments so the jobs get done. Let the retailers complete the comms install at there own inexperienced leisure when ever the hell they feel like it.

FOR CHRIST SAKE SOME ONE DO SOMETHING !!!!