

[Redacted]

[Redacted]

THIS ABOUT 16 EMAILS OVER WHAT 3 WEEKS
!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!

No there will be no electrician checking the meter first.

The Electricity retailer by law is the 1st point of contact and is required to complete the works through their metering provider.
All works associated with the installation of a smart meter is the retailers and meter providers works.

There will be no fee to change the meter either otherwise i will simply change retailers.

The meter is property of another party and all meters will be needed to be changed within the next 4.5 years any way.

You are wasting my time with all these silly emails. You obviously have no idea what your are doing or talking about.
I am starting to become very upset and annoyed.

Just a question to all parties !! At what point is it fair that i snap out of frustration and tell every body what i really think ???

Who has the guts and decency to answer this and who cares ??

Regards
Mick Hansen / Superior Electrical Services
[Redacted]

SACK THE LOT OF THESE IDIOTS AND GIVE IT BACK TO THE ASP's

[Redacted]

##- Please type your reply above this line -##

[Redacted]

Jul 18, 18:51 AEST

Hi Michael,

I've tried to call you on your mobile number [REDACTED] to discuss the meter upgrade you are requesting.

I'm from the Service Order Department specializing in the meter alterations and installations.

Since you were requesting for a meter upgrade, our meter coordinator – Spotless will be needing your electrician details that will be indicated on the CCEW prior to organizing a meter upgrade.

Why is it necessary to have the electrician check the meters first?

– Before our meter coordinator visits your site and installs a smart meter, your electrician has to check the wirings relayed on the current meter installed, if it needs to have some alterations, then they will have to work on it first prior to installing a new meter. If in case there will be no other rewiring or some sort on the current meter installed, then, your electrician will just have to send us a CCEW to document your request for upgrading your current meter.

Once you have the CCEW, please send it to this email so I can organize an upgrade to Spotless right away and have your current meter replaced by a smart meter.

Please be informed that there will be an upfront payment of \$200 for the installation of your meter. \$150 will be credited back to you after 6 months of having us as your retailer continuously from the time that a new meter has been successfully installed.

We will be waiting for your confirmation prior to us organizing the jobs at your premise.

Please feel free to reply to this email anytime should you have any questions.

If this has not resolved your query please feel free to reply to this email.

amaysim service team

Need some more help?

No worries! Check out the Help section of our website

(<http://www.amaysim.com.au/help>) to find FAQ's and troubleshooting guides to help solve your enquiry in your own time!