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Submission: Dear Sir,

OPAL currently has a timeout of 'five hours', where if you do not Tap-Off for 5 hours you will be charged the Maximum fare.

I open travel from Bathurst to Hamilton (Newcastle), which is more than 5 hours.

Please tell OPAL that Timeouts must be 7 hours, to cater for all the travelling public.

Please write to me when done:

Yours Sincerely,

Alex Portnoy