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Submission: The IPART wants to remove the 8 trips weekly rewards without considering:

Faulty card readers on the busses

Cards sold to tourists who don't receive back what's left once they leave the country (in Singapore you return the card to the machine at the station and receive your credit)

No memberships for heavy travellers (1-3-6-12 months discount)

No return ticket discount (we used to have it)

A different system for those who needs to catch sometime trains plus busses to go to work.

A cheaper daily cap

A weekly cap of max \$20 otherwise what's the convenience.

I am wondering if they have been to other countries such as Japan, Singapore, UK, Italy (Milan), etc. to compare the quality of service they received compared to us in NSW.