

Author name: Anonymous

Date of submission: Thursday, 14 January 2016

Submission: The proposals will increase fares for most customers who travel the most, i.e. those with 9-5 jobs and those that need to travel frequently during the week (i.e. university students).

Given that prices have been increased not too long ago, and the total amount of revenue collected would be more or less the same with the revised structure the better way forward would be:

- Keep current pricing structure of having free trips across the network after 8 paid trips are made
- Introduce integrated ticketing structures where people are not penalised for changing from one mode of transport to another
- Provide more outlets that sell and offer top-ups on the Opal card - currently not all train stations do that. Also, there needs to be a ticket office that sells the Opal card and offers top-ups at the airport terminals, why can't this be done?
- Remove the gate access fee on the airport stations - does not make sense that it costs more to tap-off at these stations
- Improve services across all public transport modes, currently trains run late on a lot of lines at peak hour, some timetabled buses do not turn up at all and the ferries are woefully overcrowded at all times. And when temperatures go up to more than 40 degrees celcius during heat wave, trains get delayed due to the heat interfering with the operation of equipment - seriously, isn't there technology in place in the market to alleviate this kind of problems?

And lastly, until services improve, please do not increase fares for such a sub-standard public transport offering that is third world in its implementation but first world in the fares charged.