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Submission: The new fare structure, while necessary, thanks to a minority of people abusing the system is completely unfair for those customers travelling between 35 - 65km on rail. Most customers travelling to and from work 5 days per week will either save money or pay less than \$5 extra per week for their commute however people travelling between 35-65km will need to pay an extra \$13.32 per week or an extra \$692.64 per year. And that would then increase another \$260 the following year. To put this into perspective, people travelling between 35-65 km would have approximately 62% higher increase in 2016 than customers travelling less than 35 km or more than 65km on rail each day to work. This is extremely unfair and would affect a much higher proportion of daily commuters than the reported 10%.

To make the fare restructure fair I would propose:

- Review the proposed fare increase particularly for those customers travelling between 35-65km compared to what they are paying now and consider a fair increase in line with customers travelling outside of these distance bands.
- Review peak travel times to make it fair for everyone. Customers peak travel time travelling between 35-65km in the Sydney region is 7am yet customers travelling between 35-65km on the Central Coast peak travel time starts at 6am costing an extra \$2+ per trip.
- Consider maintaining current rail fares with fair indexed increases and charge customers for their highest 8 fares instead of highest 10 fares.