

Dear Sir/Madam

I must urge you to consider very carefully about stopping the free 'after 8 trips' on Railway trains.

I commute to and from the south coast (Oak flats) 5 days per week.

I pay the most fare with no regard to upgrading our lines, or services.

The Kiama train has become a Sydney suburban train ignoring vital south coast stops (ie Austinmer which would alleviate the congestion at Thirroul which has been talked about to death over many discussions) and Stanwell Park and Scarborough the two stops north and south of the Sea Cliff Bridge helping northern suburb south coast people.

Our trains do not run as frequently as suburban Illawarra commuters (Hurstville Kogarah Cronulla and all those in between.. yet Oatley is a stop on our journey and on the return journey, Engadine Loftus Heathcote etc etc adding vital time to our journey so why not stop at OUR local stations

The south coast train is the train that gets cancelled when late or problems. the last incident Friday 15 January 2016 it was 10:30pm (and later) that most of our south coast travellers got to oak flats but then there are Kiama and Bomaderry Nowra people after that. we were shuttled from platform to platform then bus to bus competing with suburban travellers. Station to Station. ie. Hurstville Sutherland platform 2 and then platform 1 and then 2 and back to then terminating at waterfall and waiting waiting waiting for our train which became an all stations to Kiama

This happens frequently and no Plan B after 100+ years of rail service.

We pay the maximum \$15 per day that the opal charged us. Many losing out as the yearly, 6 monthly and other discount rates were abolished. the 8 fare was supposed to suppress the agro for losing the yearly etc discount rates.

we told town hall station prior to opal cards being introduced that they would need to add many more turnstiles to accommodate but did they listen and many times missed trains until we strongly told them if we miss any more Sydney trains will pay. (by the way the name change for the train department has changed so often recently yet no upgrade in services has taken place).

The off peak fare for a Sydney person starts at 7am yet ours is 6am yet we have the furthest to travel so why is that

there is much more to tell you and we have told the powers that be how to enact plan B C D but do they listen to the people travelling no.

Gladys was happy for people to use the 8 trips. people are walking and getting out of the office. Help south coast people. just by being suburban we sometimes cannot get on our own train yet the suburb people can get another train within 3 minutes. PLEASE PLEASE talk to us.

Kind regard