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Submission: It is virtually impossible to get a taxi from the Yaxi rank in springwood.

It is easier to fly to London, Europe, LA or New York than it is to get a taxi from Springwood railway station back to my home in Springwood.

One year after waiting for over 1 hour I rang a neighbour in desperation and they came for me. There were no taxis in Springwood that day because they had all taken veterans to appointments in Sydney. Another year after waiting for over 40 minutes a neighbour pulled up and offered me a lift home.

When I leave on vacation I have to remember to book a taxi about a week before my departure date but due to some rule peculiar to Springwood taxis you cannot book a taxi to collect you from the station on your return. Getting from Springwood railway station is always the most challenging aspect of my travel.

Other years I have booked an airport service to collect me from the airport because I now know I cannot rely on getting a taxi at Springwood. It is a taxi non service - it is certainly not a service.