

Dear Sir or Madam,

We heard Opal card is going to have a major change in 2016. The free trip will be cancelled after eight trips, and \$2.5 for weekend multi travel will be cancelled too. Being a opal card user, I feel totally trapped. We all know that current opal ticket is already more expensive than the old paper one. We swap to opal card due to opal benefit which I mentioned above. Now everyone is forced to use opal card as in 2016 all paper tickets are cancelled. Then opal is going increase the fee by cancelling all the benefits, isn't it a trap for all opal user? Can we go back to use paper ticket and boycott opal card as this is totally unfair? Please consider my opinion.

Regards