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Submission: By getting rid of the 8 journeys cap, a lot of opal users will be spending 3 times the amount they are currently spending. Is it not obvious that this will create a lot more problems for the transport sector? More people will want to drive their own vehicles to/from work as it will then be more affordable. This in turn will lead to drastically increased grid lock within the city and less commuters on public transport, leading to even less profit.

What seems to have happened is a classic bait and switch where you invite people to use a product but then jack up the prices when they become reliant on it. This is ethically a horrible thing to do as seen by recent speculation of Martin Shkreli.

Shame on you.