

Author name: Anonymous

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Submission: If you want to charge more, you'd better increase the quality of the service.

Some of the timetables are really Inconvenient for commuters, I wanted to write a complaint letter, but I have been told that it will not change anything because of one person's inconvenience. (However, I believe I am not the only one.)

If they will review and increase the quality of service, then they can ask their customer to pay more for their service.