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Submission: I strongly oppose the idea of abandoning charging the first 8 fares. The concept of opal is new to us, and frankly i would not choose to use opal without the incentive of charging the first 8 fares. It looks like Transport NSW lured us to the opal system with a attractive incentive, and then not long afterwards abandoned the incentive altogether once most of people have been lured to the system.

The bases for a change, as listed in the draft report, are not persuasive. People will long for keeping the charging for the first 8 fares more than for abandoning the "transfer penalty", if Transport NSW wants to do a survey among people. Plus, the causes for lost in revenue are not contributed by people complying the system awarded free fares, but by people (especially teenagers) escaping fares and your personnel failed to stop them (or dare not to stop them). The revenue loss is largely caused by your failure to collect receivables. The grounds in the report sound plainly like excuses for raising price