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Submission: If OPAL was introduced using some principals to lure people in to buying OPAL cards do not try to change it to something totally different now. That is cheating.

A reasonable fare increase annually if it is to cover true costs to the system (not increase a CEO's salary) that is acceptable. For it to be fare the transport providers have to be accountable as well. If there is a rail or bus delay for a fault of the system (not a RTA) then the opal cards which have been scanned at that time in that affected lines should be paid back. This should be possible because it is an electronic system. It is not fare to charge a whopping fare if commuters have to get late for hours due to a signal failure or something.

Travelling from outer sydney to parts of CBD needs train bus both in one trip. The second fare in a 'transfer' should be less than the full fare. This encourages more people to public transport.