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Submission: It is extremely disappointing to hear that the free travel after 8 trips will be stopped. The fare per journey on Opal card is higher than that of the fare per journey on a My Bus 3 ticket which I have to use for my daily commute to work. So without the free trips for the last working day I would have to spend a lot more than I did with travel ten tickets.

It is extremely unfair to not only raise the fares, but also stop the benefits when people are more or less forced to use Opal cards.

If the Opal cards incur losses shouldn't this have been taken in to account BEFORE forcing people to using them. How come other countries can have cheap and efficient transport system that runs on time with similar cards, but Australia can't. Should the commuters pay for the inefficiency of the project planners/ implementers?

And one wonders why people don't want to use public transport. If the reasons need to be spelt out - public transport is becoming more and more expensive, often unreliable, many bus drivers are bad drivers, have radios playing loud and not polite, vehicles are dirty and either too hot or too cold, and nobody checks the seat hoggers, rude people, and teenagers playing loud music.