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Submission: The proposal of changes to Opal card pricing structure in particular is extremely unfair to the following two groups of commuters:

1. long term and regular commuters. Before Opal card was introduced, I used to buy long term tickets between my station to the City, it averaged around \$26 per week for me. After Opal card came into effect from September 2014, although there is travel reward after 8 trips, my weekly cost suddenly goes up to \$34. Initially it was hard to accept the incredible jump, but balancing it with travel rewards after 8 trips, it has made a lot of sense. However, the new proposal plans to scrap the 8 trip threshold and the travel rewards system, which is outrageous. How can you justify such unreasonable price increase to the regular commuters? I don't see any other Public fare systems around the world as unfair as our proposed system would be!

2. Elderlies and concession card holders. I need not to tell you that in many countries, their elderlies get to travel for free on their public transport networks. Look no further than England and China, with some restriction, their old citizens are entitled to travel free of charge on their public transports. Alternatively, US & Canada charge only a minimal amount (USD\$30 per annum in US & CAD\$45 per annum in Canada) to give their pensioners unlimited travels. In Canada, their University students enjoy unlimited travels on entire public transport network by paying only CAD\$30 per term. In comparison, we Australians seem to live in a third world, or worse.

It is a shame on the policy maker to show such greed and callousness. I understand you need to cover your costs, but you have started from the wrong end. There is so much efficiency to be achieved with CityRail alone, that is where you should cut in. It is incredible that CityRail still run the stations and trains in such a manual and out of date way, it is like the CityRail has never moved in the same pace as the rest of the world. It will save millions if not billions of dollars if you are serious at the management of Cityrail & Sydney bus.