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Submission: I am writing to express my concern that the introduction of the Opal card and removal of paper tickets may indeed lead to what many older citizens have feared - and the recommendation of IPART looks like it will be a significant price hike. Older people rely on public transport to move around. You may not be aware but it becomes increasingly difficult to hold a drivers' license over the age of 75 - as well as the expense of running and maintaining a car.

Senior citizens have paid taxes over many years to establish many of the services we currently enjoy. They are no longer in positions where they can continue to top up their incomes. Any assistance provided to maintain contact with the community, family and friends ensures health and well being - reducing costs to the community in the long run. We can afford this assistance.

Please don't withdraw it now.