

I have read through your draft report regarding the change in Opal fares and object to the contents of this report for the following reasons:

1. The report is based on 1900 submissions out of approximately 2.5 million Opal users. This is not even close to a fair representation from users of Opal cards. The survey should be run again, clearly contacting all the Opal users and clearly advertise that it is with the purpose of changing the pricing of Opal.
2. Apparently, Opal card users make unnecessary journeys and it has been quoted in your reference that only 5 out of 1900 submissions highlighted this. How can five individuals from 1900 submissions, let alone the 2.5 million Opal users know if a journey is unnecessary or not. In a court, these figures would be dismissed as they do not represent a respectable number of opinions.
3. It has been widely advised in the media that the current system and how it is used means that the government is not receiving \$150million in revenue. It does not say anywhere in this report that this is why they are changing the fare system. There is lots of fluffy words in this report that do not clearly express the truth about what the government is trying to do. I won't be voting for this government purely based on this change.
4. The report advises that off peak fares for trains should be reduced to promote travel in off peak times. Many people in NSW have to drive to stations and even with the recent car park upgrades that have occurred, getting to a station after 7.30am means that you cannot find parking. I would happily travel off-peak if I could park my car at the station but my car park is full by 7.30am and it has had an upgrade already.