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Submission: I have had the most unfortunate lot in having the NSW Tags manage my mothers affairs.

The excessive fees are deducted automatically from her accounts and nothing that I can see has been done for her and her assets diminish rather than grow.

I on her behalf have requested her house to be sold and more than two years has passed since she lived in it and it is still empty and not sold.

My brother requested a review of the sale and I was only included on the day of the review when I received a call. I still have not heard the result though many weeks have passed.

Mums shares have been sold to cover the fees of nswtag and she received a letter saying that she would receive less than a quarter of what my father was getting in returns due to the tags conservative approach despite them stating how well they did with returns many times that given to my mother.

Communications with them has been difficult with little feedback received in a timely manner.

I have nothing that I can say positively that supports the beaurocratic system that takes away my mothers rights and assets.

The fees should be proportional to the returns they gain and not just fixed on assets values.