

IPART	
Doc No	I16/9006
File No	13/634

DENNIS ALEXANDER



10 APRIL 2016.

[REDACTED]
SYDNEY WATER PRICING REVIEW.
PO BOX K35.
HAY MARKET POST SHOP.
NSW 1240.

I refer to our telephone conversation of 12 January 2016 regarding Sydney Water Pricing & various issues

1. Service Charges - [REDACTED]

I have addressed the various matters to Sydney Water EWON

Correspondence is attached.

In brief, I use almost no water at the premises, the service charge for the 25¢ meter is \$437.63 per quarter.

If the complex of 13 units had a common 40¢ meter the charge would be.

Water 133.64
Waste Water 886.15.
Stormwater -

Total. 1019.79.

Per Unit 78.45.

Because 2 units have trade waste it appears they have to be separately metered although that is not the case on other strata plans. But it scuttles the plan for one common meter.

On a pricing policy it is indeed odd. that there is so much difference between one shared meter & a separate meter. A separate meter is better from a usage minimisation basis. BUT there is a severe cost penalty on the service charge.

I explored the options available to reduce this huge cost.

1. Cut off the water - & sewage connection.

2. Reduce to 20¢ meter.

Both not possible - The 25¢ meter has to stay as it supplies the 25¢ fire hose at the premises.

3. Change to a common meter.

The question remains why is there such a big difference between individual meter \$437.63.

& common meter . 78.45 pg.

Why, when I use virtually no water, the waste water charge \$386.92 pg. (\$5.71 for the water service)
cannot be reduced.

There is no flexibility in these high prices nor logic in the high differential between separate & common metre price.

2. Direct Billing to Strata Customers.

Direct quarterly billing was to alert a customer to an abnormality in usage or alert to a leak.

With strata owners are not told what the usage is for the complex & the alert rests with the Strata Manager. Water providing councils direct charge Strata.

Sydney Water also should adopt this.

It only has to obtain Strata data - Entitlement Units, & total to apportion & direct bill for this non GST amount.

3. Water Wastage Initiatives - Inevitably consumers pay for leaks.

- Reduce mains leakage - better monitoring, complaints response.
- quick response
- mains replacement

- Unmetered properties - make them metered.

- Strata - Separate meters to reduce wastage.
- Fire hydrant testing - unmetered.

Thanks [REDACTED] for your help in these matters.