

Author name: D. Miskov

Date of submission: Saturday, 22 August 2015

Submission: I drive buses for STA. I want to suggest a change to the Weekly benefit to change from the first 8 trips to the 8 most expensive trips in the week. I see customers rorting the system by travelling 1 stop in their lunch break and walking back to clock up the 8 trips. It is adding time to bus journeys by having to stop unnecessarily (most of the time). I have also seen pax tap on with 2 cards, one for a person not travelling to get their 8 trips.