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Submission: Dear IPART,

My current daily commute consists of travelling on several buses from Maroubra to North Ryde. It currently costs me \$4.50/journey, making it \$9/day or \$36/week.

With your proposed changes, my fare would be \$4.69/journey or \$9.38/day, and with the additional requirement to increase travel to 10 journeys before weekly travel reward is triggered, I would end up paying \$46.90 per week.

This is an increase of \$10.90/week or almost 31%, which is a very steep for a sudden increase. I feel like I have been penalised by your efforts to curb those taking unnecessary trips to trigger weekly travel rewards sooner, and I do not consent to paying this much extra money for your attempt to do so.

I would suggest reviewing your fare change proposal and take into account all of the following possibilities:

1. Increase the fare of the short trips to lessen the benefit of unnecessary short trips, whilst keeping the fare of the longer trips as is for genuine Opal users.
2. Keep the current 8-journey rule to trigger weekly rewards to soften the sudden hike in fares.
3. Remove the unnecessary \$2.50 weekend travel cap to help you increase your revenue.

As for the increased of daily cap to \$18, I am not against this change.

The above suggestions would not require the implementation of Opal credit scheme which I believe would cost more money to implement.

Kind regards,

Indra Arifin
