

Author name: J. Dodd

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Submission: Firstly, the Opal system is too expensive. Prior to Opal I'd spend \$1400 on a yearly ticket. Now my yearly travel is more than \$1700. This is a ridiculous price hike.

Secondly, the distances used to calculate fares are incorrect. The distance between Central station and Town hall station is not 3.21km as claimed on the Opal website - that is physically impossible. The actual distance is 1.18km (this has been confirmed by my friends who work at TfNSW). Due to these incorrect distances being used to calculate fares, many people are put into higher bands than they should be e.g. Arncliffe to Town Hall is 9.6km (track distance) however on the Opal website it's claimed to be 11.64km.

The definition of fraud under section 192E of the Crimes Act 1900 is:

"(1) A person who, by any deception, dishonestly..... obtains any financial advantage or causes any financial disadvantage"

To me, intentionally using false distance calculations (deception) to increase ticket prices (obtain financial advantage) sounds exactly like fraud to me.