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Date of submission: Tuesday, 24 April 2012

Submission:

Having a look at your website It takes a person about 5 minutes to realize just how pathetic you 'people' are.

This is typical of the majority of Government organizations in Australia, you are overpaid and you under perform, CONSISTANTLY.

One useless Government department(that's you) looking after another useless Government department (the electricity ombudsman of NSW) looking after the over-priced monopoly business's (electricity

providers)

You allow Electricity providers to increase their charges by up to 17.5%.

Wow!, that's about 4-5 times more than the Australian inflation rate.

If every business in Australia raised their prices up by this much, they wouldn't have many customers left.

Perhaps this is one of the reasons why people are buying products online, from overseas business's because it is so much cheaper to buy products and have them shipped to Australia, than what it is to buy the goods here.

I wonder if we can buy our Electricity for our houses 'online', from American Electricity providers also?

Wouldn't that be great for consumers.

Here we are in Australia, paying nearly 200% more for Electricity than people in America and Canada.

The state of Texas in America uses the same amount of Electricity as all of Australia.

Are you starting to get the 'big picture' that people like you would not exist in other countries?