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Submission: I am against the proposed reforms, sorry.

8 trips then free going, alright, I can see that there were some people rorting the system, fine, that is wrong. But I am against the 10 most expensive trips idea. Why has "8" gone up to "10"? Why? Is it just to give the finger to passengers? The new '10 most expensive Trips' system essentially means that there isn't anymore weekly travel reward/incentive - until you reach the end of the week, you'll have to go through each week hoping for whatever reason you don't have to take a longer trip later in the week, and that's awful in my opinion. It takes the fun out of it, if you like. Let's not forget the weekly travel reward was introduced to compensate the axeing of periodicals, and to now take this away already means, frankly, I'd rather have periodicals back + loaded on opal with PAYG for travelling outside the two stations.

And why on earth is the Sunday Cap going up from \$2.50 to \$7?! That's almost three times as much. What is your reason? I'm sure you don't have an actual excuse for increasing this. Oh wait, there probably is, So there's no more free travel in any way anymore, but you also don't want people then taking maximum advantage of Sunday \$2.50??

I couldn't actually care less about the interchange penalty being fixed. Seriously, I don't. Right now, I've found a sound way to work around it - Monday to Thursday I take a train into the CBD and then walk for 15 minutes (honestly, the exercise is great) and then on Friday I take the train and change onto a bus if I feel like it and because of the free travel, I'm not penalised. So no, this isn't an advantage for me. I get it's an issue for others, but you should be able to patch the interchange penalty without ruining the rest of the system.

I'm not a senior, but again, Seniors fares rising doesn't seem right either. Sure it hasn't gone up since 2005 but I don't think you should be using this "opportunity" to raise their fares either.

In all, I think these proposed reforms are garbage. I'm all for (somehow) patching out the loopholes that people currently exploit, but everyone else shouldn't be punished with this new system which is, ultimately, punishing customers and discouraging them to use transport.

Old- travel with me 8 times and then you can travel as much as you want for the rest of the week!

New- fork out all your cash, you're paying for the 10 most expensive trips this week I don't care what you do, you're paying up

Hopefully you see the difference in how customer friendly and simple the two systems are in reality.