

Author name: R. Mayall

Date of submission: Thursday, 21 January 2016

Submission: As an opal customer, I like all the benefits to remain intact.  
Examples after 8 trips travel free, get the discounts for travel up to 40 per cent.,  
Multi train and bus after one hour charge the same price.

Customers want benefits for using opal cards, it increased their life styles by taking the train or bus to work, rather to take the car in.

Good for the environment