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Date of submission: Friday, 15 January 2016

Submission: I am a commuter travelling from Gosford to north Sydney daily, I am extremely disappointed in the whole opal system from conception and especially after this review. Why are discounts not provided for opal commuters like we had on the yearly and monthly tickets I used to purchase? The MyKi card in Melbourne allows commuters to purchase larger fares and they receive a discount for doing so. I unfortunately do not have a job where I can't just duck out to try and get a cheap fare mid way through my work day to take advantage of the free journeys early in the week. I am also unclear as to when the off peak travel times even exist for my line to try and take advantage of that to lower my fare however I have tapped on during metro area off peak but still get charged peak rates, this must mean that our peak periods are before 6am how many office jobs would really allow us to start at 7:30 and leave at 3:30 to take advantage of off peak travel? Most work places aren't that flexible in hours and really our travel time is long enough we can't wait until after the night time peak to get home we would have no life other than work. Why would you take away the \$2.50 cap on Sunday's and the free journeys that were the selling point of the system?