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Submission: I use my Opal card for my daily bus commute and am very happy with the current travel award arrangements. I currently pay for my eight trips to and from work on Monday to Thursday and then travel to and from work for free on Fridays. On the odd occasions that I travel on the weekend I'm pleased to get that travel for free as well. Under the reform package, most of the time I would be very disadvantaged compared to the current arrangements, receiving no travel reward at all as I only make 10 trips to and from work in the majority of weeks, I certainly would NOT be protected from higher weekly expenditure! Furthermore, how do the authors of this reform package think they have any right to call any trip "unnecessary", how do they make that kind of determination? And how can they possibly believe that this proposed new weekly travel credit arrangement is "fairer"? It certainly isn't fairer for the battling workers like me!

Sydney buses would do better if they made sure everyone paid their fares instead of the bus drivers just waving people on if they don't have the right change or the machines aren't working, or just allowing people to waltz in without even attempting to pay – I've witnessed all these scenarios many many times.

I do support the proposal to "make public transport fares more integrated by calculating fares for multi-mode journeys in the same way as for single-mode journeys, so customers could switch modes without being penalised." This should have been in place right from the start of the Opal roll-out!