

Dear ipart people, I need your help/input

I notice submissions on net feed in tariffs of solar electricity generated and put back into the grid have closed and no changes /recommendations will be delivered to April-July 2012 for suppliers of electricity in NSW to feel obligated to pay for this electricity fed back in by new solar customers such as myself. This is outrageous as I have recently installed 3kwh system on a net meter on 30 Oct 2011 and have just received my first account. I was astonished to discover that not only was I receiving no benefit on my net feed to the grid but I had even been charged by my electricity retailer for the excess electricity I had generated. The retailer/supplier had incorrectly read the new meter. The retailer has admitted their criminal mistake and have acknowledged there are other customers like me getting exploited and giving free electricity back to the grid. Despite their promises I have still not received a correct account or a practical explanation why this has occurred. I notice all other states pay between 20 to 44 cents a KWh generated but good old NSW is now in limbo letting energy suppliers get free solar power of new customers and letting retailers charge us for electricity we feed as customers who thought they were doing a sensible and environmental thing. I would appreciate some help in this matter and can supply correspondence and account statements to back up my claims. I thought it may be best to get some help through you guys rather than cause a media embarrassment if this sorting of electricity customers on new net feed in tariff meters when public. After all our present political climate Federally is embarrassing enough. All I seek is the problem to be rectified and fair payment/ credit be given to normal people like me now caught in this sort. How shameful is it that electricity retailers/suppliers now in NSW steal our electricity and then criminally charge us for the stolen goods now in my case over \$150 at a low estimate of 20 cents a KWH. How can retailers/suppliers incorrectly read their own meters and how widespread is this, and how many honest and elderly customers are being hoodwinked and money being stolen from them at the moment.

Regards Scott Spurway

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