

Dear Sir/Madam,

I am a Manly resident who uses the ferry everyday to commute to and from work. I am annoyed by yet another proposed ticket price increased by Sydney Ferries Corporation (SFC).

We have seen considerable increases in prices over recent years and way more than buses which remain significantly cheaper. The Manly Ferry seems to suffer the lion's share of these increases and is already a high priced commuting option (when compared with other ferry tickets). I believe SFC see the Manly Ferry as a cash cow to their other services and the misguided belief that Manly residents have the capacity to handle more increases. As residents, we are not flush with cash and are suffering like everyone else with the recent cost of living increases from interest rates and fuel price increases. I would urge you to press the SFC to:

- Directing the price increases towards the significant tourist volume that uses the Manly Ferry - If SFC recognise that the tourist market will pay more (less price sensitive) then I would strongly urge that single ticket prices be allowed to rise but not travel passes or ferry/jetcat 10's.
- Action that addresses their costs structure, including maintenance, administration and personnel efficiencies that is obvious to the commuter.

Many residents have had enough of the SFC mismanagement and relentless impact upon our daily (and unavoidable) commuting costs. If any price hike is implemented then we would expect a very significant and tangible improvement in service quality and reliability, which we are yet to see from the last two price increases!!!

Yours sincerely
Mark O'Sullivan