

I get the train from Wyong to North Sydney 5 days a week. When I first priced the tickets after moving here from Queensland I thought they were reasonable. I now know that I have to stand from North Sydney to Woy Woy every afternoon and the price seems not so reasonable.

The pricing should be performance based as most other things are these days. When and only when they can guarantee a seat should they be able to increase pricing for those "seats".

The ticket inspections never occur on those trains as the collectors cannot get through the carriages due to the overcrowding. Just like me Cityrail should have to perform to attract a better rate of income. If I performed as poorly in customer service as they do I would be unemployed and not have to worry about the additional pricing or ridiculous charges for the privilege of standing for over one hour each way each day.

Craig Moorley