

Sent: Wednesday, 5 November 2008 11:35 PM

Subject: Submission about proposed train fare increases

To whom it may concern,

It is late in the night and I have little time to structure this email properly, so excuse me for any mistakes.

The proposal to raise ticket prices by approximately 17% in some places is ridiculous! Please, cut back on budget and self indulgence so CityRail staff can feel what we commuters feel on a daily basis.

The working environment is a difficult thing to change, but CityRail is far too comfortable with their relaxed atmosphere to take their job seriously.

I had a friend that worked there, and I have been told it is a very "laid back and lazy" environment.

Also, abolishing the "free train trips" for staff would help fund some additional revenue. Perhaps a concession rate for employees would be more fair.

Limiting rises in paychecks to the current inflation rate would be ideal until CityRail services have improved.

This would provide stimulus for employees to provide better services.

As a large organisational body, the staff tree should revised and cut back to prevent any bloating of the middle management.

In summary, I would like to allow CityRail time to suffer and determine their faults.

When this occurs, they may actually get around to fixing the faults rather than let the faults cause monetary leaks.

They should not be reaching out a hand for money from the government all the time, nor raising commuter fares as the first solution to their problems.