

Sent: Wednesday, 5 November 2008 9:00 PM

Subject: Response to the Review of the CityRail fares 2009-2012

If the fares are increased, I hope the services become more frequent and security is strengthened on trains.

Give train guards the proper training to deal with physical attacks which are common on the western line. It's often fellow commuters who put a stop to gang attacks.

I applaud for the increased services on the western line, where plans are being made to turn 6 carriaged trains in 8 carriaged trains. I think 8 carriaged trains are especially needed on the express Blue Mountain trains, during peak hour. But more frequent (rather than the capacity of) all-stopper services are needed during peak hour.

The \$48 weekly ticket from Penrith to Central is a fair price. Penrith commuters often get a seat on the train as it's usually the beginning of the service. However, getting a seat for a price over \$50 (in a week) is not worth it, let alone to the unluckier commuters who get on at the later stops.

Thank you for your time.