

Sent: Wednesday, 5 November 2008 8:28 PM

Subject: Cityrail Fare increase

Dear Sir,

I would like to appeal against the proposed City Rail Fare increase by 17%.

Why increase when:

- > Services are frequently disrupted and City rail announcements are next to "silence".
- > Commuter Car Parks are basically non-existent
- > Stations which have recently fitted (e.g. Marayong) one can see only able person use it, where it is needed, even ramps are not available.
- > City Rail carriages basically smell of alcohol, frequent smoking by few miscreants, rubbish dumped around, smokers rule platforms.
- > Most city rail staff could be more pro-active, wear a smile and do things maybe not listed as their duties.
- > Transit officers need regular counselling in how to treat people with so-called offences but really are to make extra cash/revenue.

Please raise your service then someone like myself won't object to a raise which is fair and justified.