
Sent: Wednesday, 5 November 2008 8:36 PM

Subject: Submission - Review of CityRail fares from 2009 and regulatory framework

I do not see the justification that is being used to form the basis of the latest proposed rise.

Fare's continue to rise but the level of service provided by CityRail is on the decline but of course executive salaries within CityRail (RailCorp) continue to rise at a increasing rate. This increase WILL make current users of the rail system evaluate the extra costs and look at alternative transportation, more so in this tough economic climate.

The rail service is never going to be able to cover costs by charging customers high ticket pricing as this will drive people away and income will fall leading to more ticket rises.

I can tell you now that if the service provided was:

Clean
On Time
Airconditioned
Not Over Crowded

Then commuters would be happy to pay the additional costs, facts are that it is a sub standard service. Commuters SHOULD not have to foot the bill because the State Government were 'Asleep at the wheel'. How Cityrail can run Six car trains within Peak Periods I will never know!!!

Ticket rises should be linked to inflation not a case of pick a number, for a 17% rise in fares I expect Air Conditioned Comfort that is on time, clean and plenty of space for everyone.