

Sent: Wednesday, 5 November 2008 9:39 PM

Subject: 'Last chance for fair go'

Absolute joke that you could even think of increasing fare's yet again.

Trains get more & more crowded, no air conditioning on many trains - & unable to open windows anymore.

Don't run on time, and most days stop at stations for 2-3 minutes so they keep to a timetable, can you imagine how annoying that is ?

Station staff sit in their little office watching commuters walk through gate or push through without using a ticket while commuters paying full fare watch on with annoyance of the pathetic rail system.

Obviously the people that run the system do not use the trains, otherwise they would have some major input as to the current problems we have, and be in a position to suggest improvements on their (bad) experiences, by actually using the trains.

I have travelled on trains to the city for over 30 years & would be very happy if my salary had increased by the same percentage that train tickets have increased each year.

Who was the idiot behind the 50% discount on tickets purchased prior to peak hour - I arrive in the City prior to 7.15am but would not waste my time buying a ticket everyday & why is there no discount for the fortnightly ticket - where is the incentive to buy it ?

Pathetic Pathetic Pathetic - only words that describe the overall service, and why pay more for a deteriorating service?