

**Sent:** Wednesday, 5 November 2008 10:34 PM

**Subject:** Draft Report - Review of CityRail fares 2009-2012

Dear Madam and Sir

Over the last several years fares have continued to be raised, whereby services have been decreased.

As a daily traveller from Pendle Hill to the city, I have seen over the last couple of years

- a decrease in peak services from 6 to 4 to 2 an hour  
this has come about mainly from the cancellation of the Campbelltown to Blacktown service, whereby city travellers could catch any train to Parramatta/Westmead and change.  
Resulting now to only 2 trains an hour
- the number of carriages on trains decreased from 8 to 6 carriages during peak time, like the 6.03pm from Wynard
- from 6pm onwards a train to the western line stations come every 30min
- more trains in the morning terminating at Central, meaning crowding at Redfern and central
- in some cases machines aren't working

Ways to ensure funding

- each day you see numerous number of travellers not having tickets, as no one to check
- when trains not travelling and buses are in place, ensure passengers "pay" on buses

As a yearly train traveller, I pay upfront, these should remain the same or be given more incentive, as

- cut down on the use of tellers
- money upfront to city rail and earn interest

How about incentives like if you renew year to year, earn credits for country travel, or discounts on yearly travel.