Sent: Wednesday, 5 November 2008 10:33 PM

Subject: Fare Increase - outrageous

RE: Fare Increase

5 November 2008

To Whom It May Concern:

I've been commuting on the rail network for the last 15 years and hadn't noticed any improvement of late. I've just returned from overseas where I'd been living for the last 2 years and it doesn't come as any surprise to note that nothing has changed.

I would have thought that the Epping to Chatswood saga would have been completed whilst I had been away, no such luck and no surprises there.

If RailCorp trains ran as efficiently and "always on time" as the German/Swiss etc public train system (trains running on time even when there's snow on the tracks etc) then I would most definitely be happy to pay the increase. Why not look at countries like these and their infrastructure, and see how efficiently they run their transport and implement these systems into RailCorp.

Why would I want to pay for:

• Unreliable trains
• Poor and cramped conditions (no air-conditioning on a day when it reached 35+ degrees, no heating when it's cold – anyone would think that we lived in a third world country)
• Less frequent services

Hong Kong and London have an octopus and oyster card, why can't we implement our own smart card system? If you don't travel into work 5 days a week why not offer a two or three day pass at a discounted price compared to buying a ticket everyday which is more expensive, (encourage the commuter to use the public transport system).

Like the London network system, RailCorp should implement zoned areas also, anything in the city should be zone 1, the outlying suburbs zone 2 etc. And if you buy a weekly ticket this should allow you transport on the bus like they do in London, without having to purchase a hugely overpriced travel pass like you have to do in Sydney.

If I performed as poorly as RailCorp I would have been shown the door. Shouldn't you be providing an incentive for the general public to use your trains, not discouraging them?

Regards

Highly Unimpressed