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Sent: Wednesday, 5 November 2008 9:36 AM

TO WHOM IT MAY CONCERN:

I am a daily commuter to the city from Seven Hills and return. I am writing email to you as my objection to the proposed rail fare increase as it will not only add financial hardship to my already expensive weekly fare, as well as I am tired of getting onto trains on my return trip to and from the city, that are not air-conditioned.

I cannot believe that we pay for that privilege and are still expected to pay more with the new fare increase. It seems to me that the people that use the Western Line are greatly disadvantaged. Why do we get the oldest trains in the rail fleet, that should have been scrapped years ago, and that there are not many late model trains on our line? After speaking to my work colleagues who travel from other train lines, it seems that they are more privileged to get the majority of these trains than we are.

I am sick and tired of getting on overcrowded trains that have no air-conditioning. It is so hot that it makes a person feel physically sick. On a trip to the city of approx 45 minutes, this is unbearable and totally unacceptable.

I don't think anyone would mind a fare increase if the service and quality of the trains are second to none, but unfortunately City Rail service is far from this.