Sent: Wednesday, 5 November 2008 9:13 AM

Subject: City Rail Fare Increase

Dear Sir/Madam,

Raising the cost of tickets for metropolitan trains is highly unreasonable given the woeful service and the ineffectiveness (not to mention downright rudeness) of most of CityRail's station staff).

Furthermore, the shambles that is CityRail is set to become even worse. The number of commuters is increasing, but the NSW government is refusing to build more lines and increase the number of services (especially the much-needed lines that bisect the usual east-west direction – which currently mean that commuters have to travel via ridiculous detours to get from Sutherland to Bankstown, for example).

There are still many services non air-conditioned, especially on the Cronulla line.