
Sent: Tuesday, 4 November 2008 4:05 PM

Subject: train fare

Hi,

Impossible to read all report.

I don;t agree with increase the ticket price. I pay already close to 9% of my net salary. My traveling time is very long, it is mostly due to the not so efficient service. Service should be improved first to justify the increase in price.

Main issue for me and my family are:

1. More train, more fast trains in pick time needed
2. it should be more ways to purchase the ticket; machines and teller to awkward at times and time consuming
3. Fare is expensive for young people and low income people.
4. Dirty trains, congested, smelly.
5. Bad culture in people traffic to and from trains
6. Follow by - so many security/ guards walking around. Is their work worted their emplyment? I wander so often

that's most essential