Sent: Tuesday, 4 November 2008 9:35 AM

Subject: FW: price increase 2009 beyond

To how it may concern

To increase fares for the next few years by 25% is insane, I mean seriously get your facts right cityrail and pull your head out and start thinking properly

The fact that I've travelled from Bankstown to city for 20 years and not much has improved at all, firstly the staff are rude with no education and the trains are still dirty and smelly

Too many cancelled trains and the list goes on and on.

So think twice before increasing the fare as in this economic situation we're in at the moment is definitely not a good time and place, as you can see there will be some tough times ahead and most of up can hardly cope with another increase in fares.

Peed off passenger.